

# Case Study Council – Cloud Readiness Insights

# **Our** Challenge

A large Council were planning an office relocation and required a Data Centre strategy ahead of this work. Parsec Pacific was engaged to review the current environment and to provide an IT Infrastructure and Data Centre strategy which would enable them to relocate without building a new data centre in the new office. Where possible, cloud services were to be used to replace existing on-prem IT infrastructure. At its core, this engagement required Cloud Readiness Insights before recommending various solution options.

## **Our** Approach

We conducted this engagement in two stages. Initially we embarked on a Discover Phase which included several workshops, interviews and document reviews. We created a Requirements Document which captured our understanding of the proposed "future state" and confirmed our understanding of the existing environment.

Once this was signed off, we moved into solution mode, and provided a framework for assessing the cloud readiness of each application in the "on-prem" council environment. This framework formed the baseline for all the solution option recommendations provided in the Infrastructure Strategy document. This document included our approach to developing the solution options, our guiding principles which were garnered from the Discovery Phase, and a roadmap to get there. It also included indicative pricing to implement the solution options.

"An important differentiator with Parsec Pacific is that we do not resell technology product. Therefore, our advice, is truly independent." says Tim Nelson, Managing Director.

Our engagement brief had a requirement to word the document deliverables in such a way that it would make it easier for our customer to develop RFQ's that would be required for market engagement beyond this engagement.

### Results

This work enabled the council to set a path for transformational change across the council's IT services. The roadmap delivered provided a clear path to achieving their desire end state and enabled them to make some selection options whilst clearly understanding the impact and dependencies these options may have toward other components of Cloud-based services.

# About Our Service

Our Cloud Readiness Insights are a consulting piece of work which typically takes 4-6 weeks to complete. The assessment will enable your organisation to understand how best to use and optimise cloud-based technologies - and specifically tailor the solutions to meet your unique requirements. The Cloud Readiness Insights are broken into several key steps:

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## "We manage **complex IT change** with highly **experienced professionals**"

### We Listen

We will review your IT environment and engage with your key business and technical stakeholders to understand your priorities. We will further consult with your senior management team about growth strategies, plans for the future, and any immediate issues or risks which need to be addressed.

### We Analyse

We then analyse these results and assess these plans against the best of breed cloud services. We take into consideration any guiding principles which support the direction and framework for our solution considerations, and the impact these have on roadmaps, delivery times and available budget.

#### We Deliver

There are a number of documents can be may be delivered during these engagements. They can vary depending on the requirements of the engagement. Generally, all will include a Requirements Document, which captures our understanding of the customer needs. Other documents include:

- Cloud High Level Design: Determine the optimal architecture to deliver these goals we will deliver a High-Level Cloud Architecture to support this vision.
- Roadmap: Our experienced Cloud Solution Architects and Cloud Project Managers deliver a road-map to achieve the vision outlined in the Cloud High Level Design and/or Infrastructure Strategy documents.
- Framework for Cloud Application Assessment: this document provides a methodology to assess an application's cloud readiness. It essentially provides variable data point criteria which is used to assess each "on-prem" application within the target environment; and assigns a maturity level and cloud migration approach to each application.
- **Cloud Readiness Insights:** this document provides the results of the work conducted after the Requirements Document and the Framework for Cloud Application Assessment. We use the framework to determine the approach required for each application within the scope of the engagement.
- Infrastructure Strategy: this document provides a strategy including solution options, roadmaps and indicative high-level costings for the path ahead. This document considers the current environment, future requirements and business needs, and the resources required to deliver these results.